

This report is aligned with the Global Reporting Initiative (GRI) G3.1 Sustainability Reporting Guidelines (released in 2011) and the Food Processing Sector Supplement, at a self-declared application level of B. The elements and information for the guidelines are in the index below. This index also reflects our progress toward GRI G4 Sustainability Reporting Guidelines (released in 2013). All indicators marked with an asterisk (\*) also satisfy the requirements of GRI G4 reporting on that topic.

# Keurig Green Mountain, Inc.

## G3.1 Content Index

Application Level B

### STANDARD DISCLOSURES PART I: Profile Disclosures

1. Strategy and Analysis			
Profile Disclosure	Description	Reported	Cross-reference/Direct answer
1.1	Statement from the most senior decision-maker of the organization.	Fully	<a href="#">Overview: CEO Letter</a>
1.2	Description of key impacts, risks, and opportunities.	Fully	<a href="#">Annual Report (page 2-8)</a> ; <a href="#">Annual Report Form 10-K (page 3-6, 15-23)</a> ; <a href="#">Overview: Our Strategy</a>
2. Organizational Profile			
Profile Disclosure	Description	Reported	Cross-reference/Direct answer
2.1	Name of the organization.	Fully	<a href="#">Overview: About Our Company</a>
2.2	Primary brands, products, and/or services.	Fully	<a href="#">Annual Report Form 10-K (page 7-8)</a> ; <a href="#">Overview: About Our Company</a>
2.3	Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures.	Fully	<a href="#">Overview: About Our Company</a>
2.4	Location of organization's headquarters.	Fully	<a href="#">Overview: About Our Company</a>
2.5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	Fully	<a href="#">Overview: About Our Company</a>
2.6	Nature of ownership and legal form.	Fully	Keurig Green Mountain, Inc. is a publicly held company that trades on the NASDAQ Stock Market under the trading symbol GMCR.
2.7	Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries).	Fully	In 2013, Keurig Green Mountain served markets in the United States and Canada. <a href="#">Annual Report (page 8)</a> .

2.8	Scale of the reporting organization.	Fully	<a href="#">Annual Report (page 1)</a> ; <a href="#">Annual Report Form 10-K (page 9, 13)</a> ; <a href="#">Overview: About Our Company</a>
2.9	Significant changes during the reporting period regarding size, structure, or ownership.	Fully	<a href="#">Annual Report (page 3-4)</a> ; <a href="#">Overview: About Our Company</a>
2.10	Awards received in the reporting period.	Fully	<a href="#">Overview: Awards and Recognitions</a>
<b>3. Report Parameters</b>			
Profile Disclosure	Description	Reported	Cross-reference/Direct answer
3.1	Reporting period (e.g., fiscal/calendar year) for information provided.	Fully	<a href="#">Overview: About This Report</a>
3.2	Date of most recent previous report (if any).	Fully	<a href="#">Overview: About This Report</a>
3.3	Reporting cycle (annual, biennial, etc.)	Fully	<a href="#">Overview: About This Report</a>
3.4	Contact point for questions regarding the report or its contents.	Fully	<a href="#">Overview: About This Report</a>
3.5	Process for defining report content.	Fully	<a href="#">Overview: Our Strategy</a>
3.6	Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.	Fully	<a href="#">Overview: About Our Company</a> ; <a href="#">Overview: About This Report</a>
3.7	State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope).	Fully	<a href="#">Overview: About Our Company</a> ; <a href="#">Overview: About This Report</a>
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.	Fully	<a href="#">Overview: About Our Company</a> ; <a href="#">Overview: About This Report</a>

3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report. Explain any decisions not to apply, or to substantially diverge from, the GRI Indicator Protocols.	Fully	Measurement techniques and assumptions, where relevant, are included as notes to the data charts and tables.
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/acquisitions, change of base years/periods, nature of business, measurement methods).	Fully	Explanations of re-statements, where relevant, are included as notes to the data charts and tables.
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.	Fully	There were no significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.
3.12	Table identifying the location of the Standard Disclosures in the report.	Fully	GRI Index
3.13	Policy and current practice with regard to seeking external assurance for the report.	Fully	<a href="#">Overview: About This Report</a>

#### 4. Governance, Commitments, and Engagement

Profile Disclosure	Description	Reported	Cross-reference/Direct answer
4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	Fully	<a href="#">Overview: Governance And Management</a>
4.2	Indicate whether the Chair of the highest governance body is also an executive officer.	Fully	<a href="#">Overview: Governance And Management</a>

4.3	For organizations that have a unitary board structure, state the number and gender of members of the highest governance body that are independent and/or non-executive members.	Fully	The board of Keurig Green Mountain has nine members, all of whom are independent, and three of whom are women.
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	Fully	<a href="#">See Contact the Board</a>
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance).	Fully	How compensation is determined for members of the Board of Directors and senior executives is described in our proxy statement. There is no explicit consideration of social and environmental performance in compensation determinations.
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	Fully	<a href="#">Overview: Governance and Management</a>
4.7	Process for determining the composition, qualifications, and expertise of the members of the highest governance body and its committees, including any consideration of gender and other indicators of diversity.	Fully	<a href="#">Overview: Governance and Management</a> ; <a href="#">Corporate Governance</a>
4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	Fully	<a href="#">Code of Ethics</a> ; <a href="#">Environmental Policy</a> ; <a href="#">Working with Manufacturers</a> ; <a href="#">Policy on the Human Right to Water</a> ; <a href="#">Overview</a> ; <a href="#">Resilient Supply Chain</a> ; <a href="#">Raw Materials Sourcing and Conflict Minerals</a>

4.9	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles.	Fully	<a href="#">Overview: Governance and Management</a>
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	Fully	The Governance and Nominating Committee facilitates an annual self-assessment of the Board's and each Committee's performance during the preceding year, with a view to making the Board and each Committee more effective. More info: <a href="#">Corporate Governance Principles</a>
4.11	Explanation of whether and how the precautionary approach or principle is addressed by the organization.	Fully	Keurig Green Mountain supports the precautionary principle to guide its actions; we routinely evaluate a wide range of risks and take precautionary steps where warranted.
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses.	Fully	<a href="#">Overview: About This Report</a> ; <a href="#">Resilient Supply Chain: Working with Manufacturers</a>
4.13	Memberships in associations (such as industry associations) and/or national/international advocacy organizations in which the organization: * Has positions in governance bodies; * Participates in projects or committees; * Provides substantive funding beyond routine membership dues; or * Views membership as strategic.	Fully	We belong to a number of industry and multi-stakeholder groups and associations. The following are the memberships of strategic importance to our business and our sustainability strategy: <ul style="list-style-type: none"> <li>· Association of Home Appliance Manufacturers</li> <li>· Grocery Manufacturers' Association</li> <li>· Specialty Coffee Association of America</li> <li>· BSR</li> <li>· Vermont Business for Social Responsibility</li> <li>· Sustainable Packaging Coalition</li> <li>· Coffeelands Food Security Coalition</li> <li>· National Coffee Association</li> <li>· Sustainable Food Lab</li> </ul>
4.14	List of stakeholder groups engaged by the organization.	Fully	<a href="#">Overview: Stakeholder Engagement</a>

4.15	Basis for identification and selection of stakeholders with whom to engage.	Fully	<a href="#">Overview: Stakeholder Engagement</a>
4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	Fully	<a href="#">Overview: Stakeholder Engagement</a>
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.	Fully	<a href="#">Overview: Stakeholder Engagement</a>

STANDARD DISCLOSURES PART II: Disclosures on Management Approach (DMAs)				
G3.1 FPSS DMAs	Description	Reported	Cross-reference/Direct answer	Material Issue
<b>DMA SC Disclosure on Management Approach SC</b>				
<b>Aspects</b>	Protecting natural resources	Fully	<a href="#">Resilient Supply Chain: Water Stewardship</a>	
	Minimizing toxicity	Partially	<a href="#">Sustainable Products: Our Products</a>	
	Fair trade	Fully	<a href="#">Sustainable Products: Our Consumers;</a> <a href="#">Resilient Supply Chain: Building Stronger Communities Through Agricultural Standards</a>	
	Fair compensation for labor	Fully	<a href="#">Resilient Supply Chain: Supplier Guidelines</a>	
	Traceability	Fully	<a href="#">Resilient Supply Chain: Building Stronger Communities Through Agricultural Standards</a>	
	GMOs	Not		
	Animal welfare	Not		
	Biofuels	Not		
<b>DMA EC Disclosure on Management Approach EC</b>				
<b>Aspects</b>	Economic performance	Fully	<a href="#">Annual Report Form 10-K (pages 1-14)</a>	Climate change adaptation
	Market presence	Fully	<a href="#">Annual Report Form 10-K (pages 1-2);</a> <a href="#">Overview: About This Report</a>	
	Indirect economic impacts	Fully	<a href="#">Resilient Supply Chain; Thriving Communities</a>	

DMA EN Disclosure on Management Approach EN				
Aspects	Materials	Fully	<a href="#">Sustainable Products: Our Products</a>	Sustainable Design and Materials
	Energy	Fully	<a href="#">Sustainable Products: Our Products</a> ; <a href="#">Sustainable Products: Creating Synergy Along the Value Chain</a> ; <a href="#">Sustainable Products: Our Operations</a>	Energy use / Greenhouse Gas Emissions
	Water	Fully	<a href="#">Sustainable Products: Water Use</a>	Water Availability / Water Quality
	Biodiversity	Not		
	Emissions, effluents and waste	Fully	<a href="#">Sustainable Products: Our Products</a> ; <a href="#">Sustainable Products: Creating Synergy Along the Value Chain</a> ; <a href="#">Sustainable Products: Our Operations</a> ; <a href="#">Sustainable Products: Reducing Operational Waste</a>	Energy use / Greenhouse Gas Emissions / End of Life Waste
	Products and services	Fully	<a href="#">Overview: Our Strategy</a> ; <a href="#">Sustainable Products</a>	
	Compliance	Fully	Environmental compliance is managed as part of our overall environmental management systems. <a href="#">Resilient Supply Chains</a> ; <a href="#">Sustainable Products</a>	
	Transport	Fully	<a href="#">Sustainable Products: Energy Use and Greenhouse Gas Emissions</a> ; <a href="#">Sustainable Products: Creating Synergy Along the Value Chain</a>	Energy use / Greenhouse Gas Emissions
	Overall	Fully	Environmental policies and training are managed by our Manager of Environmental Affairs, who reports to our Senior Director of Facilities and Engineering, and our Vice President of Operations for SCBU. <a href="#">Our Environmental Policy, Human Right to Water Policy, and Climate Change Statement can be found on our website.</a>	
DMA LA Disclosure on Management Approach LA				
Aspects	Employment	Partially	<a href="#">Thriving People and Communities: Thriving People</a>	
	Labor/management relations	Fully	Labor and management relations are managed by our Chief Human Resources Officer.	
	Occupational health and safety	Fully	Occupational Health and Safety programs in each business unit are managed by our Director of Safety, who reports to our Senior Vice President of Portion Pack Manufacturing.	
	Training and education	Fully	Training and Education programs are managed by our VP of Talent, Learning and Organizational Development, who reports to our Chief Human Resources Officer.	Employee development
	Diversity and equal opportunity	Fully	Diversity and equal opportunity programs are managed by our Chief Human Resources Officer.	Employee diversity / Employee Health and Safety

	Equal remuneration for women and men	Fully	Equal remuneration is managed by our Chief Human Resources Officer.	
<b>DMA HR Disclosure on Management Approach HR</b>				
<b>Aspects</b>	Investment and procurement practices	Fully	<a href="#">Resilient Supply Chain</a>	
	Non-discrimination	Fully	Assurance of nondiscrimination in the workplace is managed jointly by our Chief Human Resources Officer and Senior Counsel.	
	Freedom of association and collective bargaining	Fully	<a href="#">Resilient Supply Chain: Supplier Guidelines</a>	
	Child labor	Fully	<a href="#">Resilient Supply Chain: Supplier Guidelines</a>	Supplier Labor Conditions
	Prevention of forced and compulsory labor	Fully	<a href="#">Resilient Supply Chain: Supplier Guidelines</a>	Supplier Labor Conditions
	Security practices	Fully	<a href="#">Resilient Supply Chain: Supplier Guidelines</a>	
	Indigenous rights	Fully	<a href="#">Resilient Supply Chain: Factory Assessments</a>	
	Assessment	Fully	<a href="#">Resilient Supply Chain: Factory Assessments</a>	Supplier Labor Conditions
	Remediation	Fully	<a href="#">Resilient Supply Chain: Factory Assessments</a> ; <a href="#">Resilient Supply Chain: Encouraging Manufacturer Collaboration</a>	
<b>DMA SO Disclosure on Management Approach SO</b>				
<b>Aspects</b>	Local communities	Fully	These programs are managed by our Director of Community Relations within the Corporate Communications department.	Community Development
	Healthy and affordable food	Partially	<a href="#">Resilient Supply Chain: Tackling La Roya</a> ; <a href="#">Thriving Communities</a>	
	Corruption	Fully	<a href="#">Overview: Governance and Management</a> ; <a href="#">Code of Ethics</a>	
	Public policy	Not		
	Anti-competitive behavior	Fully	<a href="#">Overview: Governance and Management</a> ; <a href="#">Code of Ethics</a>	
	Compliance	Fully	Compliance is managed by our Chief Legal Officer.	
<b>DMA PR Disclosure on Management Approach PR</b>				
<b>Aspects</b>	Customer health and safety	Fully	<a href="#">Sustainable Products</a>	Product Safety

	Product and service labeling	Fully	We raise awareness and consumer demand for certification programs. We label all our products appropriately. This work is managed by our marketing department and our Vice President and Associate General Counsel.	Product Safety
	Marketing communications	Fully	Marketing communications are managed by our Vice President of U.S. Sales & Marketing and President of Canadian Operations.	
	Customer privacy	Not		
	Compliance	Not		Product Safety
<b>DMA AW Disclosure on Management Approach AW</b>				
<b>Aspects</b>	Breeding and genetics	Not		
	Animal husbandry	Not		
	Transportation, handling and slaughter	Not		

<b>STANDARD DISCLOSURES PART III: Performance Indicators</b>				
<b>Sourcing</b>				
<b>Performance Indicator</b>	<b>Description</b>	<b>Reported</b>	<b>Cross-reference/ Direct Answer</b>	<b>Material Issue</b>
<b>FP1</b>	Percentage of purchased volume from suppliers compliant with company's sourcing policy.	Fully	<a href="#">Resilient Supply Chain: Building Stronger Communities Through Agricultural Standards;</a> <a href="#">Resilient Supply Chain: Raw Materials Sourcing and Conflict Minerals</a>	
<b>FP2</b>	Percentage of purchased volume which is verified as being in accordance with credible internationally recognized responsible production standards, broken down by standard.	Fully	<a href="#">Resilient Supply Chain: Building Stronger Communities Through Agricultural Standards;</a> <a href="#">Resilient Supply Chain: Raw Materials Sourcing and Conflict Minerals</a>	
<b>Economic</b>				
<b>Performance Indicator</b>	<b>Description</b>	<b>Reported</b>	<b>Cross-reference/ Direct Answer</b>	<b>Material Issue</b>

Economic performance				
EC1*	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	Partially	<a href="#">Overview</a> ; <a href="#">Resilient Supply Chain</a> ; <a href="#">Thriving People and Communities</a>	
EC2*	Financial implications and other risks and opportunities for the organization's activities due to climate change.	Partially	<a href="#">Resilient Supply Chain: Water Stewardship</a> ; <a href="#">Resilient Supply Chain: Tackling La Roya</a> ; <a href="#">Carbon Disclosure Project report</a>	
EC3*	Coverage of the organization's defined benefit plan obligations.	Fully	<a href="#">Annual Report Form 10-K (page 101)</a> . The Company has a supplementary defined benefit retirement plan and a supplementary employee retirement plan (collectively the "Plans") for certain management employees in CBU. The cost of the Plans is calculated according to actuarial methods that encompass management's best estimate regarding the future evolution of salary levels, the age of retirement of salaried employees and other actuarial factors. These Plans are not funded and there are no plan assets. Future benefits will be paid from the funds of the Company. The projected benefit obligation was \$1.4 million as of September 28, 2013, which is classified in <i>other long-term liabilities</i> . Net periodic pension (income) expense was \$0.3 million for fiscal year 2013.	
EC4	Significant financial assistance received from government.	Not		
Market presence				

EC5	Range of ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation.	Not		
EC6	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.	Not		
EC7	Procedures for local hiring and proportion of senior management hired from the local community at significant locations of operation.	Not		
<b>Indirect economic impacts</b>				
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement.	Fully	<a href="#">Thriving People and Communities: Thriving Communities; Resilient Supply Chain: Working with Farmers</a>	
EC9*	Understanding and describing significant indirect economic impacts, including the extent of impacts.	Fully	<a href="#">Thriving People and Communities: Thriving Communities; Resilient Supply Chain: Working with Farmers</a>	
<b>Environmental</b>				
<b>Performance Indicator</b>	<b>Description</b>	<b>Reported</b>	<b>Cross-reference/ Direct Answer</b>	<b>Material Issue</b>
<b>Materials</b>				
EN1	Materials used by weight or volume.	Not		Sustainable design and materials
EN2	Percentage of materials used that are recycled input materials.	Partially	K-Cup components currently contain 0% recycled materials due to FDA regulations. Keurig Green Mountain is researching opportunities to incorporate recycled content to our brewers.	Sustainable design and materials
<b>Energy</b>				

			<a href="#">Carbon Disclosure Project report</a> ; see chart below	Energy use/GHG																																	
<b>EN3</b>	Direct energy consumption by primary energy source.	Fully	<table border="1"> <thead> <tr> <th colspan="3">Direct energy consumption by primary energy source</th> </tr> <tr> <th></th> <th>Total Therms</th> <th>% Total</th> </tr> </thead> <tbody> <tr> <td>Propane/oil</td> <td>1,353,055.94</td> <td>11.1%</td> </tr> <tr> <td>Natural Gas</td> <td>2,298,534.37</td> <td>18.8%</td> </tr> <tr> <td>Electricity</td> <td>3,995,509.00</td> <td>32.7%</td> </tr> <tr> <td>Distribution Fuel</td> <td>891,226.00</td> <td>7.3%</td> </tr> <tr> <td>Reimbursed Auto Travel</td> <td>168,688.00</td> <td>1.4%</td> </tr> <tr> <td>Fuel Rental</td> <td>44,929.00</td> <td>0.4%</td> </tr> <tr> <td>Employee Commuting</td> <td>2,359,130.00</td> <td>19.3%</td> </tr> <tr> <td>Air Travel</td> <td>1,090,806</td> <td>8.9%</td> </tr> <tr> <td>Fuel Service Merchandising Facilities</td> <td>-</td> <td>0.0%</td> </tr> </tbody> </table>		Direct energy consumption by primary energy source				Total Therms	% Total	Propane/oil	1,353,055.94	11.1%	Natural Gas	2,298,534.37	18.8%	Electricity	3,995,509.00	32.7%	Distribution Fuel	891,226.00	7.3%	Reimbursed Auto Travel	168,688.00	1.4%	Fuel Rental	44,929.00	0.4%	Employee Commuting	2,359,130.00	19.3%	Air Travel	1,090,806	8.9%	Fuel Service Merchandising Facilities	-	0.0%
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<b>EN4</b>	Indirect energy consumption by primary source.	Partially	<a href="#">Sustainable Products: Energy Use and Greenhouse Gas Emissions</a>	Energy use/GHG																																	
<b>EN5</b>	Energy saved due to conservation and efficiency improvements.	Partially	<a href="#">Sustainable Products: Greenhouse Gas Emissions;</a> <a href="#">Sustainable Products: Energy Initiatives</a>	Energy use/GHG																																	
<b>EN6</b>	Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.	Not		Energy use/GHG																																	
<b>EN7</b>	Initiatives to reduce indirect energy consumption and reductions achieved.	Not		Energy use/GHG																																	
<b>Water</b>																																					
<b>EN8</b>	Total water withdrawal by source.	Not	Keurig Green Mountain intends to release this data in 2014 in a water footprinting report.	Water availability Water quality																																	
<b>EN9</b>	Water sources significantly affected by withdrawal of water.	Not	We intend to release this data in 2014 in a water footprinting report.	Water availability Water quality																																	
<b>EN10</b>	Percentage and total volume of water recycled and reused.	Not	We intend to release this data in 2014 in a water footprinting report.	Water availability Water quality																																	
<b>Biodiversity</b>																																					
<b>EN11</b>	Location and size of land or waters owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	Not																																			

EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	Not																																																																																																																																						
EN13	Habitats protected or restored.	Not																																																																																																																																						
EN14	Strategies, current actions, and future plans for managing impacts on biodiversity.	Not																																																																																																																																						
EN15	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.	Not																																																																																																																																						
<b>Emissions, effluents and waste</b>																																																																																																																																								
EN16	Total direct and indirect greenhouse gas emissions by weight.	Partially	<a href="#">Sustainable Products: Greenhouse Gas Emissions</a>	Energy use/GHG																																																																																																																																				
EN17	Other relevant indirect greenhouse gas emissions by weight.	Partially	<a href="#">Sustainable Products: Greenhouse Gas Emissions;</a> <a href="#">Sustainable Products: Value Chain</a>	Energy use/GHG																																																																																																																																				
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved.	Fully	One of our 2020 Goals is to reduce life-cycle greenhouse gas emissions of brewed beverages by 25% vs. 2012 baseline.	Energy use/GHG																																																																																																																																				
EN19	Emissions of ozone-depleting substances by weight.	Partially	<a href="#">Sustainable Products: Greenhouse Gas Emissions</a>	Energy use/GHG																																																																																																																																				
EN20	NOx, SOx, and other significant air emissions by type and weight.	Fully	See chart below																																																																																																																																					
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EN21	Total water discharge by quality and destination.	Not	Keurig Green Mountain intends to release this data in 2014 in a water footprinting report.	Supply chain/ operational waste																																																																																																																																				

EN22	Total weight of waste by type and disposal method.	Fully	<a href="#">Sustainable Products: Reducing Operational Waste</a>	
EN23*	Total number and volume of significant spills.	Fully	We had zero significant spills in fiscal 2013.	
EN24	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally.	Not		
EN25*	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organization's discharges of water and runoff.	Fully	We do not significantly affect any water bodies or related habitats with discharges of water and runoff.	
<b>Products and services</b>				
EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	Partially	<a href="#">Sustainable Products: Assessing Product Impact</a> ; <a href="#">Sustainable Products: Our Value Chain</a> . Keurig Green Mountain's 2020 Targets work to increase recyclability of K-Cup packs, and to reduce waste-to-landfill.	
EN27	Percentage of products sold and their packaging materials that are reclaimed by category.	Partially	<a href="#">Sustainable Products: Reducing Product Waste</a>	
<b>Compliance</b>				
EN28	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	Not		
<b>Transport</b>				
EN29	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce.	Partially	<a href="#">Sustainable Products: Our Operations</a>	Energy use/GHG

Overall				
EN30	Total environmental protection expenditures and investments by type.	Partially	We track expenditures for carbon offsets and other projects that benefit the environment.	
Social: Labor Practices and Decent Work				
Performance Indicator	Description	Reported	Cross-reference/ Direct Answer	Material Issue
Employment				
LA1	Total workforce by employment type, employment contract, and region, broken down by gender.	Not		
LA2	Total number and rate of new employee hires and employee turnover by age group, gender, and region.	Not		
LA3	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations.	Fully	Part-time employees who work 20 hours or more a week and have been employed one year or more are eligible for medical, dental, and vision insurance, as well as employee assistance programs and stock purchase plans. Additionally, they can participate in our volunteer and match donation programs.	
LA15	Return to work and retention rates after parental leave, by gender.	Not		
Labor/management relations				
LA4	Percentage of employees covered by collective bargaining agreements.	Not		
LA5*	Minimum notice period(s) regarding significant operational changes, including whether it is specified in collective agreements.	Fully	Keurig Green Mountain complies with all minimum-notice periods relating to workforce reductions and related operational changes.	
FP3	Percentage of working time lost due to industrial disputes, strikes and/or lock-outs, by country.	Fully	We did not have any industrial disputes, strikes and/or lockouts in fiscal 2013.	

<b>Occupational health and safety</b>				
LA6	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs.	Not		
LA7	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities by region and by gender.	Partially	<a href="#">Thriving People and Communities: Health and Safety</a>	
LA8	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.	Not		
LA9*	Health and safety topics covered in formal agreements with trade unions.	Fully	In Canada, union trade agreements cover health and safety topics such as the creation of a health and safety committee, provision of personal protective equipment and health and safety rules	
<b>Training and education</b>				
LA10	Average hours of training per year per employee by gender, and by employee category.	Partially	<a href="#">Thriving People and Communities: Employee Retention and Development</a>	Employee development
LA11	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	Partially	<a href="#">Thriving People and Communities: Employee Retention and Development</a>	
LA12	Percentage of employees receiving regular performance and career development reviews, by gender.	Not		Employee development

Diversity and equal opportunity				
LA13	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	Partially	<a href="#">Thriving People and Communities: Thriving People</a>	Employee diversity
Equal remuneration for women and men				
LA14	Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation.	Not		
Social: Human Rights				
Performance Indicator	Description	Reported	Cross-reference/ Direct Answer	Material Issue
Investment and procurement practices				
HR1	Percentage and total number of significant investment agreements and contracts that include clauses incorporating human rights concerns, or that have undergone human rights screening.	Not		
HR2	Percentage of significant suppliers, contractors and other business partners that have undergone human rights screening, and actions taken.	Partially	<a href="#">Resilient Supply Chain: Factory Assessments</a>	Supplier labor conditions
HR3	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.	Not		
Non-discrimination				
HR4	Total number of incidents of discrimination and corrective actions taken.	Not		

<b>Freedom of association and collective bargaining</b>				
<b>HR5</b>	Operations and significant suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and actions taken to support these rights.	Fully	<a href="#">Resilient Supply Chain: Factory Assessments; Supplier Guidelines</a>	
<b>Child labor</b>				
<b>HR6</b>	Operations and significant suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor.	Fully	<a href="#">Resilient Supply Chain: Factory Assessments; Supplier Guidelines</a>	
<b>Prevention of forced and compulsory labor</b>				
<b>HR7</b>	Operations and significant suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms of forced or compulsory labor.	Fully	<a href="#">Resilient Supply Chain: Factory Assessments; Supplier Guidelines</a>	
<b>Security practices</b>				
<b>HR8*</b>	Percentage of security personnel trained in the organization's policies or procedures concerning aspects of human rights that are relevant to operations.	Fully	Keurig Green Mountain does not employ security personnel outside of the United States and Canada.	
<b>Indigenous rights</b>				
<b>HR9*</b>	Total number of incidents of violations involving rights of indigenous people and actions taken.	Fully	We received zero reports of incidents of violations involving rights of indigenous people in fiscal 2013.	
<b>Assessment</b>				
<b>HR10*</b>	Percentage and total number of operations that have been subject to human rights reviews and/or impact assessments.	Fully	We do not conduct human rights review or impact assessments in our facilities. All our operations are in the U.S. and Canada where we believe the risks for human rights issues to be low. We focus our human rights efforts on our supply chain.	

Remediation				
HR11	Number of grievances related to human rights filed, addressed and resolved through formal grievance mechanisms.	Not		
Social: Society				
Performance Indicator	Description	Reported	Cross-reference/ Direct Answer	Material Issue
Local communities				
SO1 (FPSS)	Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting.	Partially	<a href="#">Resilient Supply Chain: Working with Farmers; Thriving People and Communities: Thriving Communities</a>	
SO1 (G3.1)	Percentage of operations with implemented local community engagement, impact assessments, and development programs.	Fully	In fiscal 2013, 100% of our operations had implemented local community engagement programs. We are working on developing impact assessments for our community engagement work.	
Healthy and affordable food				
FP4	Nature, scope and effectiveness of any programs and practices (in-kind contributions, volunteer initiatives, knowledge transfer, partnerships and product development) that promote healthy lifestyles; the prevention of chronic disease; access to healthy, nutritious and affordable food; and improved welfare for communities in need.	Partially	<a href="#">Resilient Supply Chain: Working with Farmers</a>	
SO9	Operations with significant potential or actual negative impacts on local communities.	Not		Community development

<b>SO10</b>	Prevention and mitigation measures implemented in operations with significant potential or actual negative impacts on local communities.	Partially	As an employer we consider environmental impacts associated with our facilities, and operate with the highest standards for our impact on local communities. Keurig Green Mountain works with local governments and external resources to address any negative impacts of our operations on the quality of life in these communities.	
<b>Corruption</b>				
<b>SO2</b>	Percentage and total number of business units analyzed for risks related to corruption.	Not		
<b>SO3</b>	Percentage of employees trained in organization's anti-corruption policies and procedures.	Fully	<a href="#">Overview: Governance and Management</a> . Our Code of Conduct covers anti-corruption policies.	
<b>SO4</b>	Actions taken in response to incidents of corruption.	Not		
<b>Public policy</b>				
<b>SO5</b>	Public policy positions and participation in public policy development and lobbying.	Not		
<b>SO6</b>	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.	Not		
<b>Anti-competitive behavior</b>				
<b>SO7</b>	Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes.	Not		
<b>Compliance</b>				
<b>SO8</b>	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	Not		

**Social: Product Responsibility**

<b>Performance Indicator</b>	<b>Description</b>	<b>Reported</b>	<b>Cross-reference/ Direct Answer</b>	<b>Material Issue</b>
<b>Customer health and safety</b>				
<b>PR1</b>	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	Fully	We voluntarily follow the Restriction of Hazardous Substances (RoHS) directive, European regulations that reduce harmful or toxic effects of electronic equipment in waste streams. We maintain a commitment to product safety and quality throughout our sourcing and manufacturing processes. See <a href="#">Sustainable Products: Our Products</a> ; <a href="#">Sustainable Products: Our Value Chain</a> .	Product safety
<b>PR2</b>	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.	Not		
<b>FP5</b>	Percentage of production volume manufactured in sites certified by an independent third party according to internationally recognized food safety management system standards.	Not		
<b>FP6</b>	Percentage of total sales volume of consumer products, by product category, that are lowered in saturated fat, trans fats, sodium and sugars.	Not		
<b>FP7</b>	Percentage of total sales volume of consumer products, by product category sold, that contain increased fiber, vitamins, minerals, phytochemicals or functional food additives.	Not		

<b>Product and service labeling</b>				
<b>PR3</b>	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.	Not		
<b>FP8</b>	Policies and practices on communication to consumers about ingredients and nutritional information beyond legal requirements.	Not		
<b>PR4</b>	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.	Not		
<b>PR5</b>	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	Not		
<b>Marketing communications</b>				
<b>PR6</b>	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.	Not		
<b>PR7</b>	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes.	Not		
<b>Customer privacy</b>				
<b>PR8</b>	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.	Not		

<b>Compliance</b>				
<b>PR9</b>	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.	Not		
<b>Animal Welfare</b>				
<b>Performance Indicator</b>	<b>Description</b>	<b>Reported</b>	<b>Cross-reference/ Direct Answer</b>	<b>Material Issue</b>
<b>Breeding and genetics</b>				
<b>FP9</b>	Percentage and total of animals raised and/or processed, by species and breed type.	Not		
<b>Animal husbandry</b>				
<b>FP10</b>	Policies and practices, by species and breed type, related to physical alterations and the use of anesthetic.	Not		
<b>FP11</b>	Percentage and total of animals raised and/or processed, by species and breed type, per housing type.	Not		
<b>FP12</b>	Policies and practices on antibiotic, anti-inflammatory, hormone, and/or growth promotion treatments, by species and breed type.	Not		
<b>Transportation, handling and slaughter</b>				
<b>FP13</b>	Total number of incidents of non-compliance with laws and regulations, and adherence with voluntary standards related to transportation, handling, and slaughter practices for live terrestrial and aquatic animals.	Not		